

## SBAR: CCTV Consultation

<b>Situation</b>	Consultation about the replacement of the Perth City Centre Public Space CCTV System																																																																																							
<b>Background</b>	<p>As the Council is replacing the Public Space CCTV system a new Privacy Impact Assessment is required, part of the assessment is to complete a public consultation regarding the use of CCTV.</p> <p>This consultation has now been completed and the findings are summarised below. Some verbatim comments from the respondents have also been included. Any comments relating to concerns or questions have been grouped and draft responses produced (see appendix 1) for consideration. The total response was 287 which Paul Davison regards as a good response.</p>																																																																																							
<b>Assessment</b>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #d9e1f2;"> <th style="text-align: left;">Respondent Type</th> <th style="text-align: right;">Count</th> <th style="text-align: right;">%</th> </tr> </thead> <tbody> <tr> <td>a member of the public</td> <td style="text-align: right;">242</td> <td style="text-align: right;">84%</td> </tr> <tr> <td>a community representative/elected representative</td> <td style="text-align: right;">20</td> <td style="text-align: right;">7%</td> </tr> <tr> <td>other (please state)</td> <td style="text-align: right;">14</td> <td style="text-align: right;">5%</td> </tr> <tr> <td>a business owner/operator/representative in Perth City</td> <td style="text-align: right;">11</td> <td style="text-align: right;">4%</td> </tr> <tr> <td>(blank)</td> <td></td> <td style="text-align: right;">0%</td> </tr> <tr style="background-color: #d9e1f2;"> <td><b>Grand Total</b></td> <td style="text-align: right;"><b>287</b></td> <td style="text-align: right;"><b>100%</b></td> </tr> </tbody> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #d9e1f2;"> <th style="text-align: left;">Respondent Location</th> <th style="text-align: right;">Count</th> <th style="text-align: right;">%</th> </tr> </thead> <tbody> <tr> <td>Perth &amp; Kinross outwith Perth City</td> <td style="text-align: right;">151</td> <td style="text-align: right;">53%</td> </tr> <tr> <td>Perth City</td> <td style="text-align: right;">119</td> <td style="text-align: right;">41%</td> </tr> <tr> <td>Outwith Perth &amp; Kinross</td> <td style="text-align: right;">17</td> <td style="text-align: right;">6%</td> </tr> <tr> <td>(blank)</td> <td></td> <td style="text-align: right;">0%</td> </tr> <tr style="background-color: #d9e1f2;"> <td><b>Grand Total</b></td> <td style="text-align: right;"><b>287</b></td> <td style="text-align: right;"><b>100%</b></td> </tr> </tbody> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #d9e1f2;"> <th style="text-align: left;">Respondent Type</th> <th style="text-align: right;">Count</th> <th style="text-align: right;">%</th> </tr> </thead> <tbody> <tr> <td>a member of the public</td> <td style="text-align: right;">242</td> <td style="text-align: right;">84%</td> </tr> <tr> <td>a community representative/elected representative</td> <td style="text-align: right;">20</td> <td style="text-align: right;">7%</td> </tr> <tr> <td>other (please state)</td> <td style="text-align: right;">14</td> <td style="text-align: right;">5%</td> </tr> <tr> <td>a business owner/operator/representative in Perth City</td> <td style="text-align: right;">11</td> <td style="text-align: right;">4%</td> </tr> <tr> <td>(blank)</td> <td></td> <td style="text-align: right;">0%</td> </tr> <tr style="background-color: #d9e1f2;"> <td><b>Grand Total</b></td> <td style="text-align: right;"><b>287</b></td> <td style="text-align: right;"><b>100%</b></td> </tr> </tbody> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #d9e1f2;"> <th style="text-align: left;">Age Range</th> <th style="text-align: right;">Count</th> <th style="text-align: right;">%</th> </tr> </thead> <tbody> <tr> <td>16 - 25</td> <td style="text-align: right;">14</td> <td style="text-align: right;">5%</td> </tr> <tr> <td>26 - 49</td> <td style="text-align: right;">132</td> <td style="text-align: right;">46%</td> </tr> <tr> <td>50 - 65</td> <td style="text-align: right;">100</td> <td style="text-align: right;">35%</td> </tr> <tr> <td>66 - 79</td> <td style="text-align: right;">38</td> <td style="text-align: right;">13%</td> </tr> <tr> <td>Prefer not to say</td> <td style="text-align: right;">2</td> <td style="text-align: right;">1%</td> </tr> <tr> <td>(blank)</td> <td></td> <td style="text-align: right;">0%</td> </tr> <tr> <td>80 or above</td> <td style="text-align: right;">1</td> <td style="text-align: right;">0%</td> </tr> <tr style="background-color: #d9e1f2;"> <td><b>Grand Total</b></td> <td style="text-align: right;"><b>287</b></td> <td style="text-align: right;"><b>100%</b></td> </tr> </tbody> </table>	Respondent Type	Count	%	a member of the public	242	84%	a community representative/elected representative	20	7%	other (please state)	14	5%	a business owner/operator/representative in Perth City	11	4%	(blank)		0%	<b>Grand Total</b>	<b>287</b>	<b>100%</b>	Respondent Location	Count	%	Perth & Kinross outwith Perth City	151	53%	Perth City	119	41%	Outwith Perth & Kinross	17	6%	(blank)		0%	<b>Grand Total</b>	<b>287</b>	<b>100%</b>	Respondent Type	Count	%	a member of the public	242	84%	a community representative/elected representative	20	7%	other (please state)	14	5%	a business owner/operator/representative in Perth City	11	4%	(blank)		0%	<b>Grand Total</b>	<b>287</b>	<b>100%</b>	Age Range	Count	%	16 - 25	14	5%	26 - 49	132	46%	50 - 65	100	35%	66 - 79	38	13%	Prefer not to say	2	1%	(blank)		0%	80 or above	1	0%	<b>Grand Total</b>	<b>287</b>	<b>100%</b>
Respondent Type	Count	%																																																																																						
a member of the public	242	84%																																																																																						
a community representative/elected representative	20	7%																																																																																						
other (please state)	14	5%																																																																																						
a business owner/operator/representative in Perth City	11	4%																																																																																						
(blank)		0%																																																																																						
<b>Grand Total</b>	<b>287</b>	<b>100%</b>																																																																																						
Respondent Location	Count	%																																																																																						
Perth & Kinross outwith Perth City	151	53%																																																																																						
Perth City	119	41%																																																																																						
Outwith Perth & Kinross	17	6%																																																																																						
(blank)		0%																																																																																						
<b>Grand Total</b>	<b>287</b>	<b>100%</b>																																																																																						
Respondent Type	Count	%																																																																																						
a member of the public	242	84%																																																																																						
a community representative/elected representative	20	7%																																																																																						
other (please state)	14	5%																																																																																						
a business owner/operator/representative in Perth City	11	4%																																																																																						
(blank)		0%																																																																																						
<b>Grand Total</b>	<b>287</b>	<b>100%</b>																																																																																						
Age Range	Count	%																																																																																						
16 - 25	14	5%																																																																																						
26 - 49	132	46%																																																																																						
50 - 65	100	35%																																																																																						
66 - 79	38	13%																																																																																						
Prefer not to say	2	1%																																																																																						
(blank)		0%																																																																																						
80 or above	1	0%																																																																																						
<b>Grand Total</b>	<b>287</b>	<b>100%</b>																																																																																						

<b>Gender Type</b>	<b>Count</b>	<b>%</b>
Female	145	51%
Male	136	47%
Prefer not to say	3	1%
Other gender identity	2	1%
Not Answered (blank)	1	0%
<b>Grand Total</b>	<b>287</b>	<b>100%</b>

<b>Awareness of CCTV</b>	<b>Count</b>	<b>%</b>
Yes, fully aware	193	67%
Yes, vaguely aware	84	29%
No, unaware	10	3%
(blank)		0%
<b>Grand Total</b>	<b>287</b>	<b>100%</b>

<b>Does CCTV Reduce Crime &amp; Increase Public Safety</b>	<b>Count</b>	<b>%</b>
Strongly agree	212	74%
Agree	62	22%
Disagree	6	2%
Neither agree nor disagree	4	1%
Strongly disagree	3	1%
(blank)		0%
<b>Grand Total</b>	<b>287</b>	<b>100%</b>

<b>Does CCTV help to detect &amp; investigate crime?</b>	<b>Count</b>	<b>%</b>
Strongly agree	224	78%
Agree	57	20%
Neither agree nor disagree	3	1%
Disagree	2	1%
Strongly disagree	1	0%
(blank)		0%
<b>Grand Total</b>	<b>287</b>	<b>100%</b>

<b>"Clearly visible CCTV makes me feel safer in Perth City."?</b>	<b>Count</b>	<b>%</b>
Strongly agree	132	46%
Agree	88	31%
Neither agree nor disagree	54	19%
Disagree	9	3%
Strongly disagree	4	1%
(blank)		0%
<b>Grand Total</b>	<b>287</b>	<b>100%</b>

<b>Are you concerned that CCTV in Perth City will affect your privacy?</b>	<b>Count</b>	<b>%</b>
No	249	87%
Yes	31	11%
Don't know	7	2%
(blank)		0%
<b>Grand Total</b>	<b>287</b>	<b>100%</b>

<b>Do you trust the Police and Council to use CCTV only where necessary and in an appropriate manner?</b>	<b>Count</b>	<b>%</b>
Yes	225	78%
Don't know	33	11%
No	28	10%
Not Answered (blank)	1	0%
<b>Grand Total</b>	<b>287</b>	<b>100%</b>

<b>Are you concerned about the improvements in digital CCTV technology</b>	<b>Count</b>	<b>%</b>
No	198	69%
Yes	79	28%
Don't know (blank)	10	3%
<b>Grand Total</b>	<b>287</b>	<b>100%</b>

**Recommendation**

Guidance is required about how we should respond to the output from this public consultation and if it should be shared widely.

The Project Board recommends a communication plan should be developed to share the information publicly using the various media available, with the purpose of: -

- Thanking the respondents for taking the time complete the consultation
- Providing details of the outcome
- Taking the opportunity to give feedback on the few concerns and questions highlighted in the verbatim comments by respondents.

## **APPENDIX 1 – Concerns / Questions raised from the Consultation**

### **Developing / New Technologies i.e. Facial Recognition**

- We have no plans to incorporate facial recognition on public space CCTV in Perth, should our intentions change we will initiate a further public consultation.

### **Impact of Privacy / Lack of Transparency / Systems Control**

- The purpose of CCTV in Perth and Kinross is to support –
  - 1) Public and Community Safety.
  - 2) Crime Prevention, Detection & Intelligence gathering.
  - 3) Traffic Management & Traffic Data Capture.
  - 4) Supporting all aspects of City Centre Management
- All legislation and guidelines relating to the use of CCTV are currently & will continue to be adhered to
- Only fully trained & vetted staff will have access to control & view the system for the purposes stated above.
- The new system has robust inbuilt access controls & audit capabilities
- Police Scotland will monitor images on a 24/7 basis. PKC staff will have access to the system to support management of City activities, public nuisance (such as graffiti and fly-tipping) and traffic management
- All images not used for evidential purposes will be automatically deleted after 30 days

### **CCTV is switched off most of the time / The Cameras are always pointing the wrong way or don't move**

- The current system is monitored 24/7 and this will continue to be the case once the new system is in place.
- The cameras can be programmed to go on an automatic roam / walk about. They can also be controlled manually and focused on areas of interest. Unfortunately they do not have 360 degree vision so they will not capture images / incidents if they are facing in a different direction.
  - The new cameras will be much more reliable and easier to replace than their predecessor.

### **CCTV shouldn't replace the human element**

- CCTV is an additional tool to support services on the ground and is not intended to replace the human element.

### **Monitoring Driving Behaviour / Issuing fines for Motoring / Parking Offences & Other Minor Offence i.e. Dog Fouling, Littering etc**

- The use of the system has to be justifiable & proportionate. It is not the intention to utilise the system to fine motorists for poor or illegal driving acts though dangerous driving and persistent offending may be targeted. Footage can be reviewed to support the investigation of crime &/or anti-social behaviour.

### **Additional CCTV Coverage is Required in Other Areas of Perth & Kinross**

The following locations were highlighted by respondents. Any new sites would need to demonstrate that CCTV is justifiable & proportionate and that they would be economically viable.

Kinross##

Other Rural Towns / Communities##

Along the Ladeside path\*\*

Around Schools

Blairgowrie##

King Street

Rae Place\*\*

Letham

Scone

Craigie

South Inch (Tunnel area)\*\*

Rodney Gardens

White Bridge\*\*

Inchaffray Street\*\*

St Catherines

Crieff##

Tulloch

North Muirton

Riverside Park

Bellwood Park

In & around the town Vennels

North Inch

Bus Station\*\*\*

Broxden P&R\*\*\*

We are exploring the options for redeployable CCTV units, which could be deployed on a temporary basis to tackle a wide variety of anti-social behaviours in emerging hot spots.

KEY: -

## Lack of Connectivity is a challenge in these areas, but this is potentially for the future

\*\* Plans in place to provide CCTV coverage in these areas in the near future

\*\*\* Currently under consideration to improve upon the current coverage in the area.