



Your Rent, Your Say, Your Priorities - Rent Setting 2020/21: Summary report

This report was created on Tuesday 02 July 2019 at 14:51.

The consultation ran from 25/04/2019 to 11/06/2019.

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Yes	6

Question 1: What is your name?

Name

There were **849** responses to this part of the question.

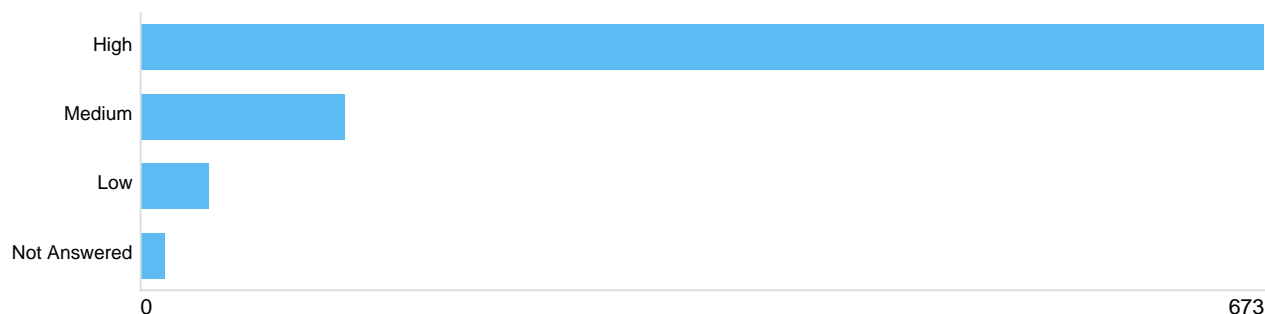
Question 2: What's your address? (this will allow us to verify that you are a PKC tenant).

Address

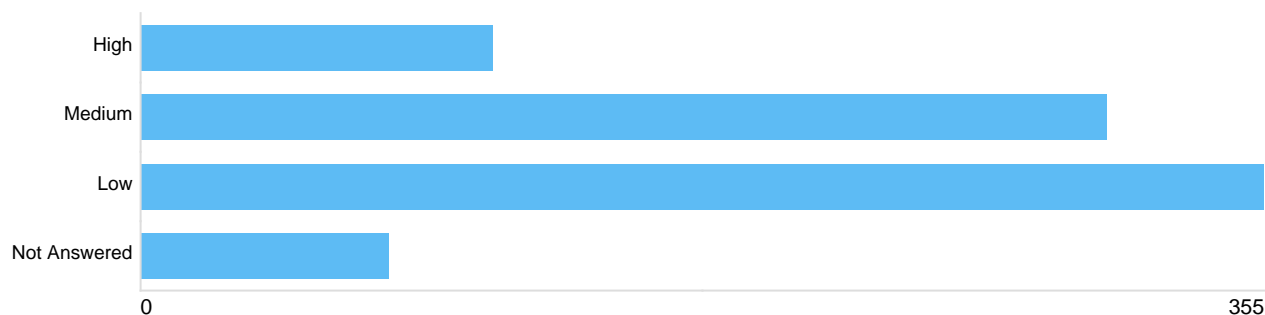
There were **849** responses to this part of the question.

Question 3: When the Council is making decisions about setting the level of rent you pay, what priority (High, Medium, Low) do you think should be given to each of the following?

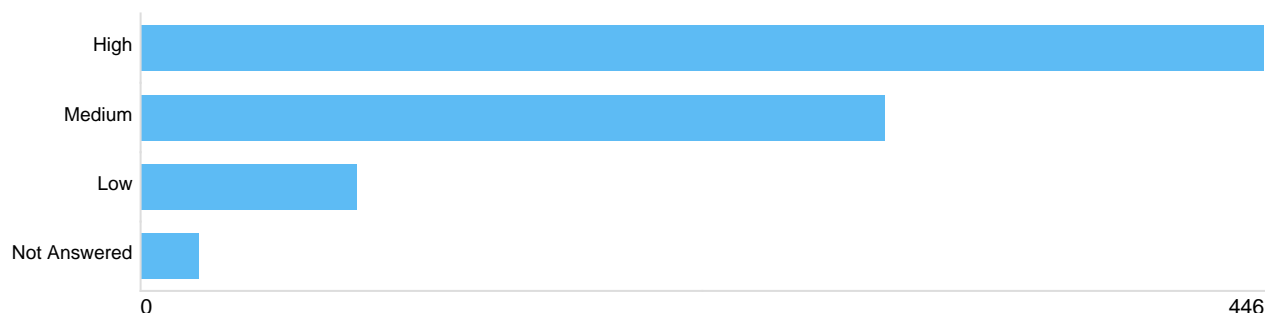
Rent priorities - Keeping my home well maintained and warm (such as energy efficiency, door entry systems)



Rent priorities - Providing access to more of your services online

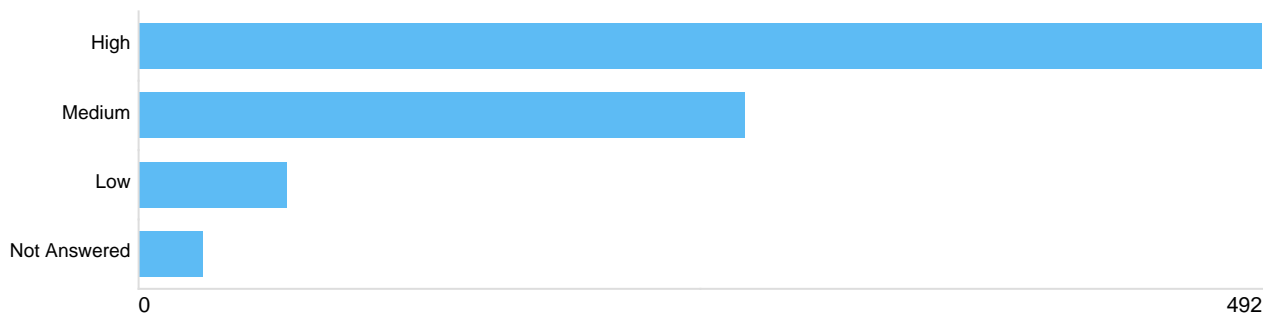


Rent priorities - Improving the maintenance of my neighbourhood (such as fences/boundary walls/bin stores)



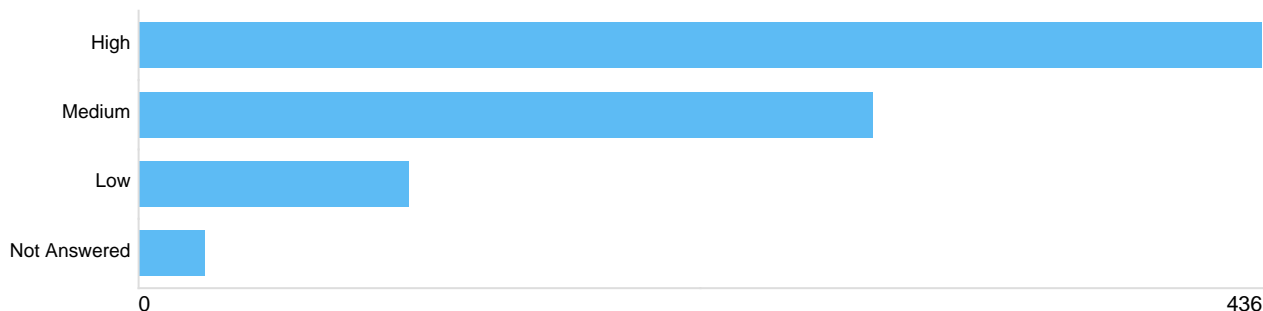
Option	Total	Percent
High	446	52.53%
Medium	295	34.75%
Low	85	10.01%
Not Answered	23	2.71%

Rent priorities - More investment in my home (such as kitchens, bathrooms, windows)



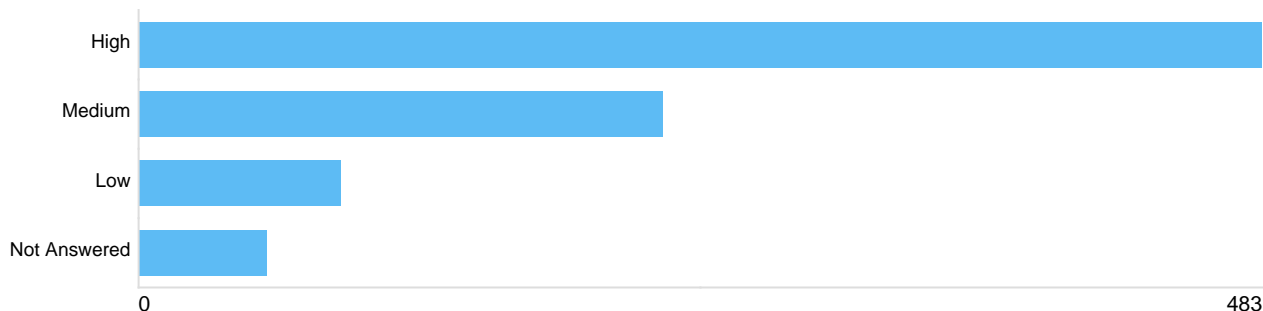
Option	Total	Percent
High	492	57.95%
Medium	265	31.21%
Low	64	7.54%
Not Answered	28	3.30%

Rent priorities - More building maintenance (such as gutter cleaning, close painting)



Option	Total	Percent
High	436	51.35%
Medium	284	33.45%
Low	104	12.25%
Not Answered	25	2.94%

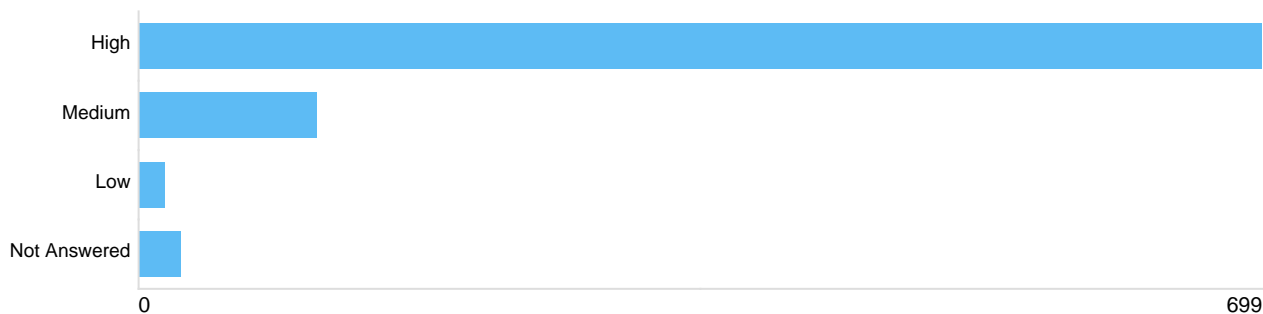
Rent priorities - Increasing the number of council homes for rent in the area



Option	Total	Percent
High	483	51.35%
Medium	284	33.45%
Low	104	12.25%
Not Answered	25	2.94%

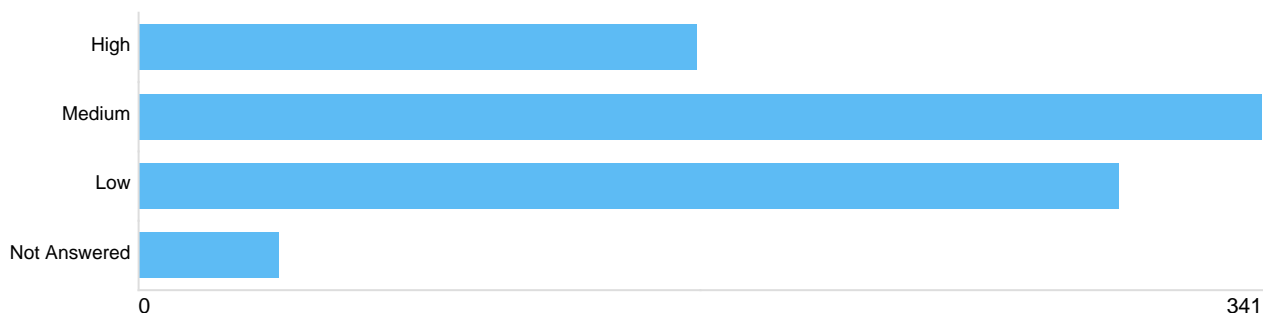
Option	Total	Percent
High	483	56.89%
Medium	225	26.50%
Low	86	10.13%
Not Answered	55	6.48%

Rent priorities - Providing a high quality repairs service



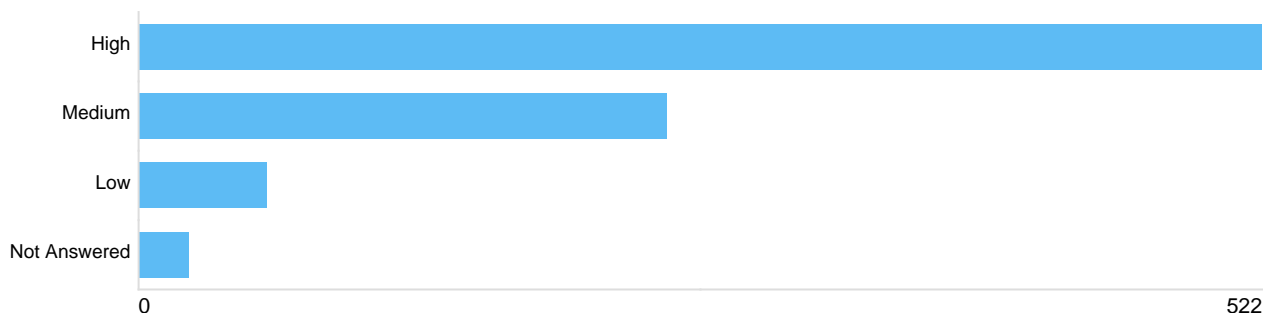
Option	Total	Percent
High	699	82.33%
Medium	110	12.96%
Low	15	1.77%
Not Answered	25	2.94%

Rent priorities - Providing more tenant participation activities and opportunities in my area



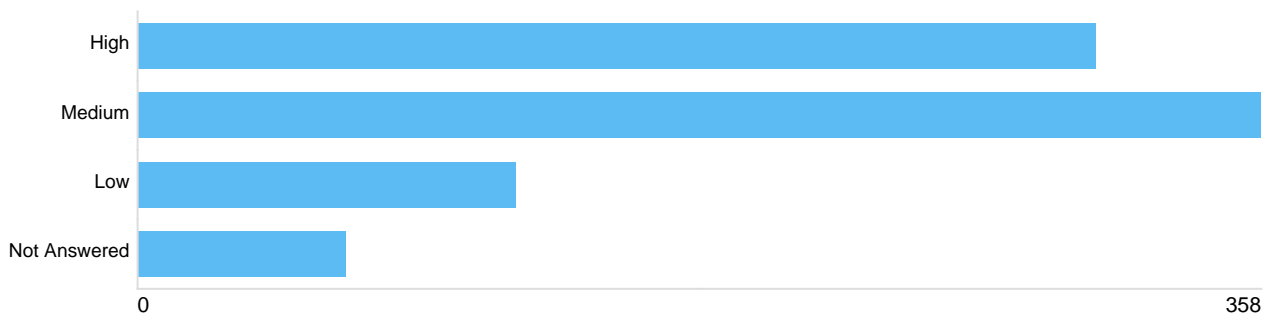
Option	Total	Percent
High	169	19.91%
Medium	341	40.16%
Low	297	34.98%
Not Answered	42	4.95%

Rent priorities - Improving the services we provide to older tenants



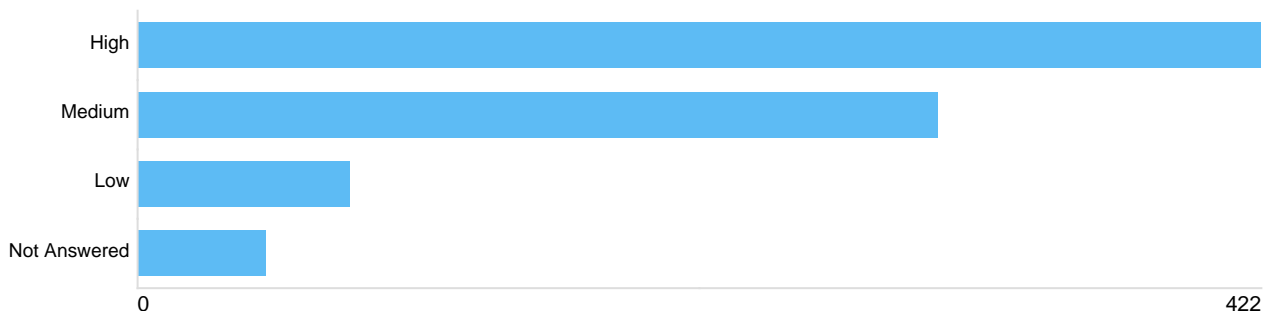
Option	Total	Percent
High	522	61.48%
Medium	245	28.86%
Low	59	6.95%
Not Answered	23	2.71%

Rent priorities - Improving the services we provide to younger tenants



Option	Total	Percent
High	305	35.92%
Medium	358	42.17%
Low	120	14.13%
Not Answered	66	7.77%

Rent priorities - New ways to support tenants to sustain their tenancies.



Option	Total	Percent
High	422	49.71%
Medium	300	35.34%
Low	79	9.31%
Not Answered	48	5.65%

Question 4: Other priorities (please tell us what these would be):

Text box

There were **228** responses to this part of the question.

Question 5: Would you like to be entered into the prize draw to win a £50 shopping voucher?

Prize draw





Option	Total	Percent
Yes	654	77.03%
No	170	20.02%
Not Answered	25	2.94%

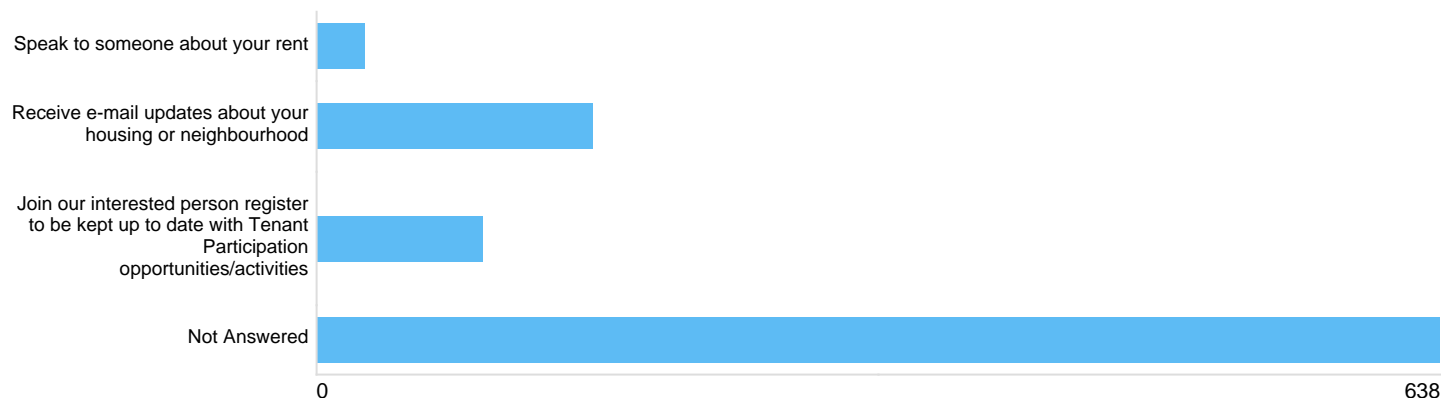
Question 6: If you answered Yes, please give us your phone number so we can contact you if you are a winner.

Phone number

There were **608** responses to this part of the question.

Question 7: Please tick any of these boxes if you would like to:

Please tick any of these boxes where you would like to



Option	Total	Percent
Speak to someone about your rent	27	3.18%
Receive e-mail updates about your housing or neighbourhood	156	18.37%
Join our interested person register to be kept up to date with Tenant Participation opportunities/activities	94	11.07%
Not Answered	638	75.15%

Question 8: If you ticked any of the boxes above, please provide us with your email address so we can contact you.

email text box

There were **171** responses to this part of the question.

Question 9: Who would you like to nominate as a Community Champion? Please provide their name and address below (and a contact telephone number if possible).

Who would like to nominate as a Community Champion? Please provide their name and address below

There were **91** responses to this part of the question.

Question 10: Tell us why you think this person deserves to be a Community Champion (no more than 150 words).

Tell us why you think this person deserves to be your Community Champion (no more than 150 words)

There were **78** responses to this part of the question.

Question 11: If the person you have nominated is under 16 years old their parent/guardian must be informed that they have been nominated. Please tick the box below to tell us that a parent/guardian has been informed.

Yes





Option	Total	Percent
Yes	2	0.24%
No	847	99.76%